

Council Tax Privacy Notice

How we use your personal information

We use your personal information so that we can perform our statutory duty of administering and collecting Council Tax within the City.

What we will do with your data

Your personal information will be held and used by the Council. Within the Council Tax section we share your information with Electoral Services and the Empty Homes Section. There may be certain circumstances where we share your information with other people or organisations in particular when reviewing Council Tax Discounts and Exemptions (Government through the National Fraud Initiative). We will only do so according to the General Data Protection Regulations.

How long will we keep your information?

Our Corporate Retention and Disposal Policy sets out how long we are required to keep your information for. For Council Tax this is for a period of 6 years from the date when your account is closed. When we no longer need to keep it we will destroy it or archive it.

What will happen if you don't provide your personal information?

If you do not provide your personal information, we may be unable to assist you with your Council Tax enquiry. In certain cases you may be legally obliged to provide this information.

More information

For information on how we deal with council tax accounts which are in arrears please see our privacy notice on <u>payments and collection</u>.

For more information on how we look after your personal information and what your rights are, go to <u>www.exeter.gov.uk/DataProtection</u> or contact the Data Protection Officer on 01392 265257.