

Exeter Tourism Facilities – Group Visit Organisers

Privacy Notice

How we use your personal information

If you book a group for either a Red Coat guided Tour, a tour of the Underground Passages or a visit to the Custom House Visitor Centre we might need to ask you for some personal information to allow us to process your booking. Most of this information will be on your group booking form but we might need to contact you (usually by email or telephone) if we need further information.

What we will do with it

We will use this information to contact you in order to make sure that we have full details of your requirements and to allow us to send you essential information such as invoices.

We will not use your data for any purpose other than facilitating your event.

We will not share your data with any third party, without your expressed permission.

How long will we keep your information?

We will store personal information securely for three years after your last booking and then it will be disposed of in an appropriate manner.

What will happen if you don't provide your personal information?

If you do not provide the relevant information to us we will be unable make a booking

More information

The red Coat Tours, Exeter's Underground Passages and the Custom House Visitor Centre are part of Exeter City Council. To see the council's full privacy notice or to find out about your rights go to www.exeter.gov.uk/DataProtection.